



INNOVATIVE LOGISTICS

Transforming Spaces, One Detail At A Time

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Discover

THE MOMENTOUS DIFFERENCE



Momentous prides itself on providing exceptional logistics services tailored to meet the unique needs of our clients. With decades of experience in handling delicate and valuable items, we offer specialised solutions for:

- FF&E Services
- OS&E Services
- Visual Merchandising
- Fine art logistics and Installation
- Transportation Services
- Antique Handling
- Secure Storage
- White glove Installation
- Heavy lift and transportation services

Working with hoteliers, retailers, artists, interior designers, galleries, auction houses and private individuals, our dedicated team of professionals ensures the highest standards of care, security, and efficiency in every project we undertake.

Reliable

LOGISTIC SOLUTIONS



- Professional Fine Art Handling
- Skilled Technicians
- Bespoke Crating / Casing
- Shipping & Delivery Coordination
- Customs Clearance Temporary
- Storage Solutions Loading /
- Unloading Solutions Installation &
- Assembly Project Management



*Big enough to deliver.
small enough to care.*

Innovative

FF&E LOGISTIC SOLUTIONS



- Bespoke Crating / Casing Shipping & Global Transportation
- Temporary Storage Solutions
- Inventory Control & Management
- Loading / Unloading Solutions
- Import and export customs clearance services
- Project Management by experienced staff
- Photographic inventory service
- Art handling and installation



*Big enough to deliver,
small enough to care.*

The Belfry Master Suites Project



FF&E / OS&E Storage and Installation Services

Discover the

PROJECT BRIEF



The Belfry Hotel & Resort, internationally recognised as one of the UK's leading golf destinations, embarked on a major refurbishment of its master suites, ballroom, pre-function areas, and leisure facilities. Momentous Relocation was appointed to manage the full FF&E (Furniture, Fixtures & Equipment) and OS&E (Operating Supplies & Equipment) process, ensuring seamless delivery and installation.

“From meticulous planning to flawless installations, we understand the level of detail required for every project. At Momentous, we don't just relocate, we move and install with expertise and passion.”



Maria Clarke

Head of Brand

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Innovative

PROJECT SCOPE



- Receiving and logging FF&E and OS&E from multiple suppliers.
- Secure storage with phased release of stock.
- On-site installation.
- OS&E pick-and-pack service for guestrooms.



Big enough to deliver.

Small enough to care

Experience you can trust

RECEIVING & LOGISTICS

Managing large volumes of deliveries of both finished furniture and joinery in a live hotel environment required meticulous planning and attention to detail.

- Every item was checked, logged, and recorded, ensuring complete transparency and accountability.
- Missing or delayed items were flagged quickly, allowing suppliers to be chased and the programme to remain on track.
- Deliveries were carefully coordinated to avoid disrupting the hotel's day-to-day operations.
- Large joinery items required specialist offloading and were carefully scheduled to ensure safe handling and timely delivery, while allowing other contractors to carry on their work/deliveries.

This structured approach assured that the project progressed according to plan while maintaining operational continuity.



STORAGE & INVENTORY MANAGEMENT

Prior to installation, all items were consolidated in our secure storage facility.

Inventory systems ensured each piece could be easily retrieved during phased installation.

Delicate and bespoke joinery received additional protection and handling to safeguard quality.

Items were organised in line with the refurbishment schedule, avoiding delays once works began on site.

Managing large OS&E deliveries and segregation of items into room-specific packs

By applying strict management processes, every piece of stock remained safe, accounted for, and ready at the right stage of the project.



Harmonising

HOSPITALITY SPACES



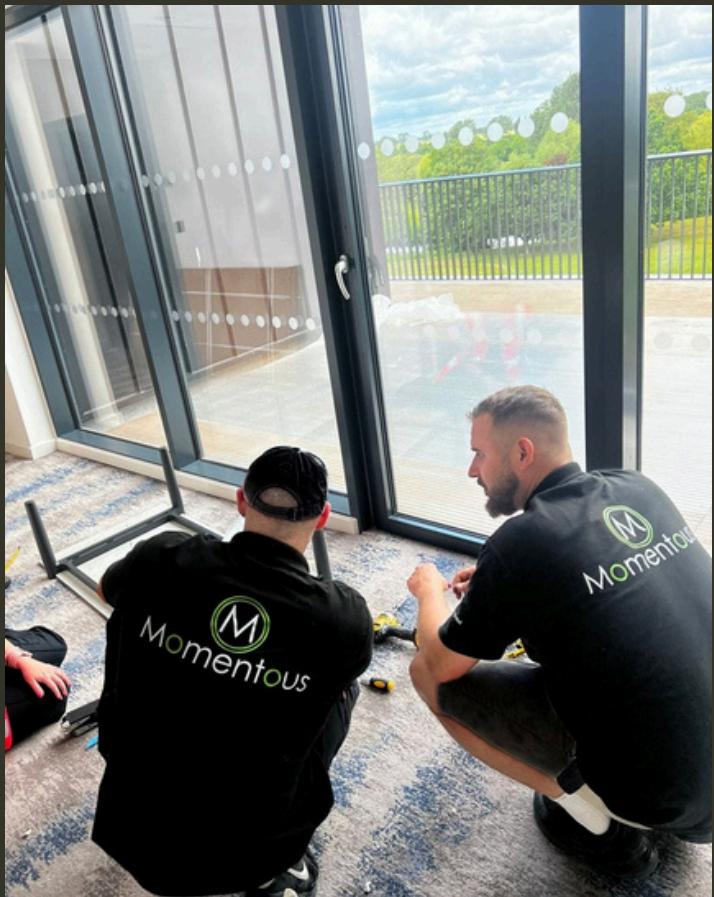
The installation phase required careful coordination between our team, the hotel management, contractors, and the interior design partners





Installation & Coordination

- Furniture and fixtures were carefully unpacked, assembled, and installed exactly to specifications and floorplans
- Pre-picked and packed OS&E room packs to be delivered as per room guides
- Quality inspections were undertaken at every stage to uphold standards commensurate with a luxury hospitality environment.
- Working closely with contractors and hotel management allowed us to coordinate effective installation schedules to avoid downtime in our own programme and other contractors' works



The Result

With precise coordination and project management, we successfully delivered the project to plan and budget across every area of the resort.



CHALLENGES & SOLUTIONS

- **Tight Timelines:** The initial plan and programme to install one floor over multiple days was changed at a very late stage. We needed to quickly develop a new installation schedule that delivered the work in a reduced time frame while staying within budget.
- **Integration with Ongoing Construction Works:** The installation had to be coordinated around other contractors, many of whom were still completing their work in the areas we needed to access. This was necessary to ensure our installation could be completed on schedule without delays. The only way this could be safely achieved was through clear planning, open communication, and maintaining good relationships with the other suppliers working on the project.
- **Large Deliveries:** Due to prior programming changes, joinery items that were originally scheduled for direct delivery to the site for installation had to be received at our facility at very short notice. They then required onward delivery, a service not initially required of Momentous. Many of these items required specialist handling due to their size, weight, and construction.
- **On-Site Coordination:** Our team often worked around unfinished areas, while ensuring our own installations stayed on schedule.

The Result

Through flexible planning, clear communication, and proactive solutions, these challenges were managed without compromising on quality or deadlines.

HIGHLIGHTS



The project was successfully delivered on time and within budget, with no damage, despite a busy installation environment.

FF&E and OS&E were fully delivered and installed across The Belfry's master suites, event spaces, and new leisure area.



Feedback

Feedback from The Belfry highlighted the professionalism and reliability of the process, further reinforcing Momentous Relocation's reputation as a trusted partner for luxury hospitality logistics and installations

CASE STUDY

Harmonising

LIVING SPACES

See how our flawless FF&E logistics enhanced the fulfilment of this discerning interior designer's brief and exceeded the expectations of their private client.



Renowned within the luxury interior design industry for its specialist fine art logistics and FF&E installation services, Momentous' meticulous planning and unwavering commitment to detail ensure the seamless execution of this prestigious interior design project in London.





Project Scope and Preparation

Upon receiving the procurement list, Momentous immediately embarked on meticulously planning operations. This initial phase laid the groundwork for the smooth execution of the staging and installation process.

Warehouse Reception and Inspection

As the FF&E items arrived at the Momentous warehouse, they underwent a comprehensive reception process. Each piece was carefully removed from its packaging, checked, and photographed to document its condition. This crucial audit ensured that any damage or missing components were promptly identified and reported to the customer.

Flexible Storage

As with many fit-out projects, there were a few delays client-side, but despite this Momentous' experienced team were able to demonstrate just how adaptable our storage solutions are. This flexibility ensured that the client's assets were safeguarded and ready for deployment when required.

Precise Delivery and Installation

When the time came for installation, Momentous carefully orchestrated the delivery of FF&E items, with the interior design team. Following a meticulous room-by-room approach, items were transported and placed according to the intricacies of the floor plan. This methodical process ensured that each piece was placed in its designated space seamlessly, contributing to the cohesive interior design vision of the project.

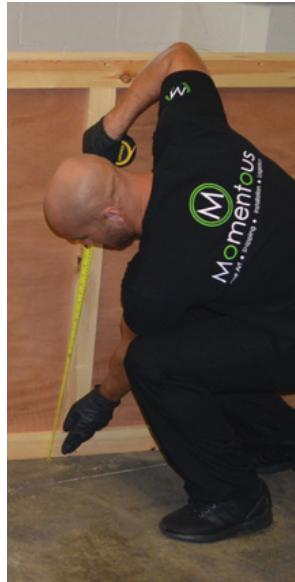
The Result

A beautifully fitted-out London home, in which both the interior designer and homeowner were delighted with the meticulous attention to detail and care exhibited by Momentous' highly skilled logistics team throughout the installation.



Project Scope and Preparation

Upon receiving instructions, Momentous immediately embarked on meticulously planning operations. This included scheduling warehouse deliveries for condition checks and reporting.



Warehouse Reception and Inspection

Each bed destined for the hotel was initially delivered to our warehouse where they were systematically inspected by skilled personnel. Any discrepancies, such as damages or missing parts, were promptly documented and reported to the relevant stakeholders to facilitate swift resolution.



Precise Delivery and Bed Installation

After a brief period in our secure storage, the beds were delivered with care to the hotel. Working with the onsite team, Momentous meticulously installed different-sized beds in accordance with the floor plans.



Challenges

Our teams had to work hard around the age-old problem of rooms not being quite ready, and also not being able to use the lifts to deliver some of the larger items. Whilst our skilled joiners were required to expertly batten headboards to walls, further enhancing the durability and stability of the installation.



Cleanup and Debris Removal



Following the installation of the beds, Momentous took proactive measures to ensure that the hotel premises remained pristine. All debris generated during the installation process, including packaging materials and any waste, was promptly removed from the site.

The Result

Momentous' tailored approach to this particular Bed Installation project not only ensured the condition and quality of the beds pre-delivery, but our approach to the installation on the day. This in turn ensured a hassle-free experience for the hotel staff and guests.

Creative

FINE ART TRANSPORTATION



- Long and short-term storage facilities
- Professional Fine Art Handling Skilled Technicians
- Specialised Crating / Casing Solutions
- Loading / Unloading Solutions
- Installation & Assembly Project Management
- Worldwide collection and delivery by road, air or sea



INDUSTRY PARTNER

*Big enough to deliver,
small enough to care.*

CASE STUDY



Curating Artful HOME INTERIORS

See how our expert art handlers undertook the delicate task of moving and installing a significant collection of fine art, including a Picasso, between two private residences in central London.



CASE STUDY

Project Scope and Preparation

Upon receiving instructions from our client, Momentous immediately embarked on planning the seamless transition of the valuable art pieces between the two London townhouses. Detailed floor plans were reviewed, and a precise schedule was established to facilitate a smooth move.



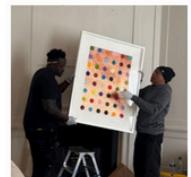
Collection & Delivery

Momentous carefully orchestrated the delivery of the fine art pieces to the new townhouse. Each artwork was transported in purpose built crates, museum-standard packing and specialised vehicles equipped with air-ride suspension to ensure their safe arrival.



Overcoming Challenges

Our teams had two major challenges to overcome on this project. The first being the handling of valuable works of art up many flights of stairs. The second was ensuring that the artwork was hanging straight in a period townhouse, in which the walls were certainly not so! It took the vast experience and skillset of our team to ensure that each item was fixed securely to each wall.



Cleanup and Debris Removal

Following the installation of each piece, Momentous took proactive measures to ensure that each room was left immaculate, promptly removing all unwanted packaging and installation equipment from the home.



Installation & Hanging

Our experienced team followed a meticulous room-by-room approach, carefully unpacking each artwork. Our skilled installers, trained in the nuances of fine art handling, positioned the artworks all according to the floorplan and client's specifications.

The Result

The project concluded with a beautifully adorned London townhouse. Both the client and their interior designer were delighted with the meticulous attention to detail and care exhibited by Momentous throughout the move and installation process. Our expertise in fine art logistics and installation ensured that each piece was safely transported and perfectly placed, enhancing the aesthetic appeal of the new residence.

Precision

CLOCK, PIANO & ANTIQUES HANDLING



Mometous' "white glove" service ensures your treasured items are handled with care at all times. Our trained technicians are adept at carefully relocating timepieces, antiques, heirlooms, and grand pianos, using sustainable and archive-standard materials and custom crating where appropriate.

- White Glove Handling Skilled
- Technicians Custom Crating / Casing Shipping & Delivery
- Disassembly & Reassembly
- Temporary Storage Solutions
- Loading / Unloading Solutions
- Photographic inventory service
- Art handling and installation

CASE STUDY

ANTIQUITIES & ARTEFACTS

See how our expert antiques handlers undertook the delicate task of moving and packing a unique collection of auction house treasures for delivery to a private residence in Europe.



FROM AUCTION HOUSE TO PRIVATE HOME IN EUROPE

At Momentous, our specialist technicians provide exceptional fine art logistics and installation services. We were recently entrusted with the challenge of packing and transporting various high-value and fragile items purchased from a renowned south London auction house.

Our mission was to ensure these indoor and outdoor home décor items arrived in their new home in Europe in pristine condition.

The collection included intricate antiques, delicate taxidermy specimens and large garden sculptures, all of which had to be transported securely and installed in their new home in Denmark.

Project Scope and Preparation

Our team conducted a thorough assessment of each item to understand its specific requirements. This included evaluating the materials, weight, dimensions, and fragility. We devised a detailed plan outlining the packing materials and logistics, including customs, for each item.



Bespoke Crates for Transit

From the measurements taken, our in-house carpenters custom-built crates, lined with foam inserts to absorb shocks and vibrations. Acid-free tissue paper and soft packing materials were used for additional protection.



Overcoming Challenges

Our teams had two major challenges to overcome on this project. The first being the creation of bespoke crates to ensure that the delicate pieces, such as the glass-cased taxidermy birds, could be transported without incident. The second was the weight of the items, in particular 2 garden ornaments that were large sphinxes.



Storage and Customs

All items were safely stored in our bonded warehouse whilst customs documents were drafted and approved. Our digital inventory system allowed us to track the items movement throughout their transportation to Europe.



The Result

The meticulous planning and execution by the Momentous team resulted in the successful delivery of all items in perfect condition to their new home in Europe. The client was extremely satisfied with the care and professionalism demonstrated throughout the process, especially our customised packing solutions.

ART HANGING SERVICES

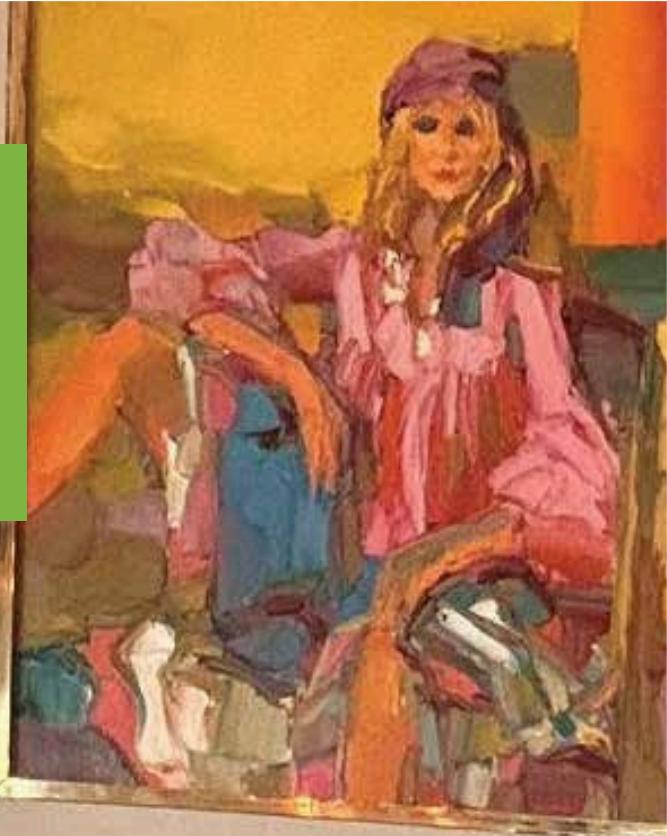
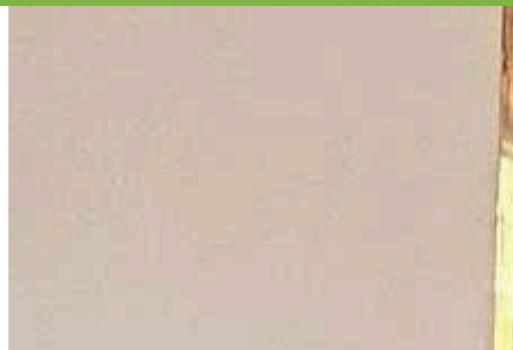
At Momentous, we understand that every piece of art tells a story. Whether you are an interior designer, gallery curator, or private collector, our expert art hanging and installation services ensure your artworks are displayed to perfection, enhancing their visual impact in any setting.



- Expert Technicians:** Skilled in handling a variety of art, from canvases to mirrors.
- Tailored Solutions:** Bespoke approaches to suit your space and vision.
- Secure Installation:** Using professional tools and techniques for stability.
- Attention to Aesthetics:** Ensuring the perfect height, alignment, and placement.
- Flexible Scheduling:** We adapt to your timeline to minimise disruption.
- Post-Installation Care:** Leaving your space clean and ready to enjoy.

Why Momentous?

EXPERIENCED & RELIABLE



Our People

Our knowledgeable team is composed of adept project managers and art handlers working in tandem with skilled technicians and dedicated delivery teams. This collaborative synergy forms the backbone of Momentous' Fine Art services, ensuring a seamless and expertly executed approach to every project.



Our Ethos

At the heart of our operations lies a deep commitment to sustainability. We prioritise the use of recycled materials, employ sustainable wood for crafting crates, and operate a fleet of Euro 6 compliant trucks. Environmental-friendly practices are woven into the fabric of our core values and we help tackle the climate crisis through Planet Mark's Business Certification.





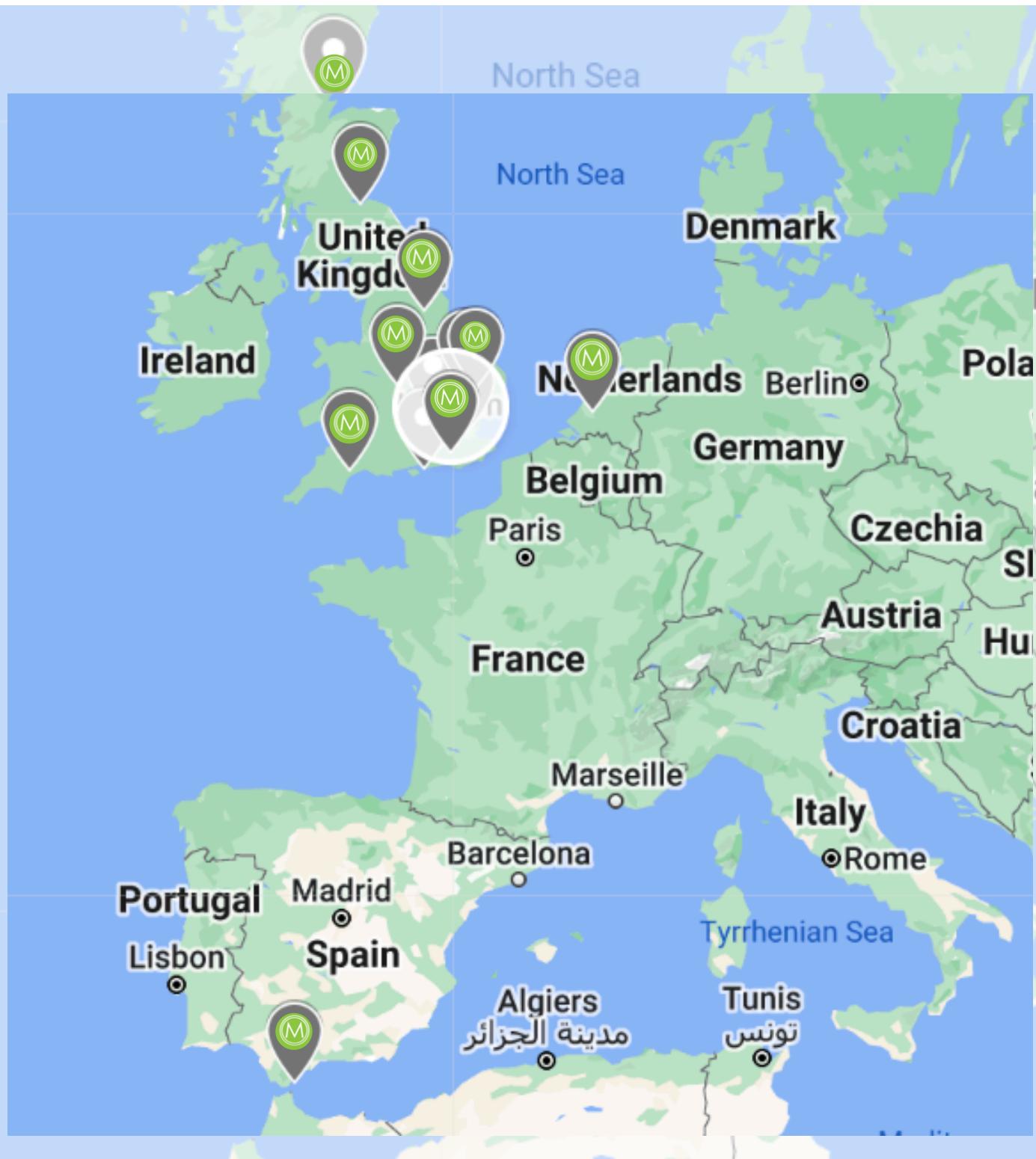
Our Values

Operating with unwavering integrity, we navigate every aspect of our business guided by a set of core values that define who we are. These principles serve as the compass for our actions, ensuring that our work is not just a reflection of our expertise but also a testament to our commitment to excellence, sustainability, and ethical practices.

- UNDERSTANDING
- EXCELLENCE
- PASSION
- RESPONSIBILITY



OUR LOCATIONS



Potters Bar, Hertfordshire
Guildford, Surrey
Crawley, West Sussex
Thurrock, Essex



Aylesbury, Bucks
York, North Yorkshire
Exeter, Devon
Portsmouth, Hampshire



Ely, Cambridgeshire
Birmingham, West Midlands
Brandon, Suffolk



Edinburgh, Scotland
Gibraltar
Rotterdam, Netherlands

What next ?

GET IN TOUCH



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